



Terms and Conditions

Please make sure all working area is made available and free from any obstructions.

Normal working hours between 8am – 4pm, Monday to Friday, although we will try to be flexible if necessary.

A part payment is required on quotations on or over £2,500.00, this will cover materials purchased and a proforma invoice will be issued prior to the agreed start date.

Balance of invoice to be made on completion of works.

Scaffolding to be struck once payment has been made in full, please be aware we cannot take any responsibility if the scaffolding affects a satellite dish, this can occasionally happen. If this is the case, the charge to rectify is £80.00 + 20% VAT per visit.

Any unforeseen additional charges will be discussed and agreed with our customer before continuing with the works.

Any additional works not quoted for must be in writing and agreed by a member of our office team, otherwise we take no responsibility for any extra works carried out by the installers.

The site is to be left clean and tidy and all debris is to be removed on completion.

Prices for materials cannot be held due to the current climate. We will advise you of any changes to the quoted price when you accept the quote.

Your personal information will be held for 7 years, in line with the HMRC guidelines and for the smooth running of our business 'GJ Smith Roofing'. These details will not be sold or shared with any 3rd parties.

Once you have accepted our quote you will be given an estimated start date. This date will be given as an approximate 'week commencing' date. We will notify you if there are any changes to this agreed date. Please be aware that on occasions, other works may run over or the weather may not be in our favour, therefore an element of flexibility is required.

Photographs will be taken of your property at various stages of the progression of the works, namely for quotation, various stages of the works progress and on completion. On occasions we may use these photographs on social media sites or for advertising. Please let us know if you do not wish us to use your photographs.

Acceptance of our quotation confirms acceptance of these terms and conditions.



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